

North Somerset Pharmaceutical Needs Assessment

This is to inform you about the publication of North Somerset's draft Pharmaceutical Needs Assessment (PNA). The Health and Social Care Act 2012 transferred responsibility for developing and updating PNAs from Primary Care Trusts to Health and Wellbeing Boards from 1 April 2013. Each Health and Wellbeing Board is required to publish its updated PNA by 1 April 2018.

I would be grateful if you would take the time to read and comment on the North Somerset PNA and please also inform us of any factual errors. You can contact me directly via jonathan.roberts@n-somerset.gov.uk The PNA and consultation questions are available at:

<http://consult.n-somerset.gov.uk/consult.ti/PNA2017/consultationHome>

The consultation period runs until Monday 27 November 2017

Defibrillator – key code failure update

During the investigations into the incident (reported in the November KN&Vs) with the defibrillator, enquiries were made of the BT 999 service and the reply shown below was received. The reply details the strategy for the handling of 999 calls.

The suggestion is that all sites with defibrillators follow the advice below and contact the defib providers and ask for clearer signage to be added to any cabinets. It needn't be an expensive measure just a sticker added to the cabinets stating 'ask for the Ambulance service' should suffice.

Reply from BT received 20th October, 2017:

Thank you for the information. No defibrillator company or Ambulance Trust has agreed a special procedure for connection of 999 calls regarding defibrillators with BT. The calls can be from any telephone, even a user's personal mobile phone, with no special indicator present to highlight them to a BT operator. Therefore any 999 call received regarding defibrillators will follow the normal agreed procedure for connection of 999 calls.

The operator will say "Emergency which service?" if no request, "do you need Fire, Police or Ambulance?" If the caller is unable to decide or give clear indication as to which EA is needed, the call will be connected to the police. To enable connection to the Ambulance Service there must be a request or clear indication for Ambulance assistance through what the caller says, for example saying someone is not breathing. If this is not the case, the 999 call will be connected to the Police. Calls regarding access to defibrillators will be dependent on what the caller says to the operator to clearly show the requirement for Ambulance.

I will ensure a brief is given to all operators regarding the defibrillator products and the need to obtain access codes from the Ambulance Service. This will promote awareness of such products. However, to improve the process, you may wish to contact the defibrillator companies to update their signage and instructions to clearly advise users to call 999 and request Ambulance. This will ensure any potential user understands their need for the Ambulance service and will ensure quick connection through the 999 service.

KENN PARISH COUNCILLORS

Sheila Naish Tel: 07808 920 962
Chairman

Stephen Brain Tel: 07773 211 394
Vice-Chairman

Wilf Bessant Tel: 01275 872 406

Jon-Paul Humberstone Tel: 07990 690 060

Cheryl Quinn Tel: 07500 048 684

Hartley Staples Tel: 01275 340 771

Robert Treble Tel: 07831 316 760

NORTH SOMERSET COUNCILLORS

Jill Iles 01934 830430 / 07976 202838

Judith Hadley 01275 563640

You can speak to both at Yatton Library from 10am–12noon, fourth Saturday of each month

2018 MEETINGS

8 January – Council

5 March – Annual Parish, followed by

5 March – Council

14 May – Statutory Annual Council

2 July – Council

3 September – Council

5 November - Council

Agendas will be on noticeboards

3 days before the meeting.

Fly-tipping, potholes, damaged signposts, footpaths etc report these and much more to the North Somerset Council's Area Officer at Yatton Library every Friday, 10:30 – 12:00
No appointment is needed, just turn up.

